



PRIDE DISABILITY SERVICES
COVID 19 CLIENT SUPPORT

WHAT IS CORONAVIRUS (COVID 19)?

- Coronavirus is a new kind of virus that is spreading around the world.
- Coronavirus is also called COVID 19.
- The virus was first found in China
- It is thought to originally come from Bats
- The virus makes people sick by killing human cells or making them not work properly.
- There is no cure for Corona virus currently



HOW WILL I KNOW IF I GET IT?

- Most people have symptoms like a cough, fever, or runny nose
- Some people may get really sick and need to go to hospital. This may be because their immune systems are not fighting the virus hard enough.
- If you start to have symptoms Pride Disability Services will assist you to go to get a test to see if you have COVID 19.
- The test is done by placing a Q-tip up your nose and at the back of the throat.
- The results are usually returned within 48 hours



WHAT HAPPENS ONCE I HAVE DONE THE TEST

- Once you have done the test you will be asked to self-isolate until you have received your results.

This means the following:

- You must go straight home from the test
 - You must stay in your home until you have the results
 - You must not have visitors
- During this time Pride Disability Services will continue to provide support over the phone or via online.
 - If you require food or supplies to be delivered Pride Disability Services can arrange this for you



WHAT IF MY TEST IS POSITIVE?

- You will need to stay in self isolation for 14 days or until you have a clear test returned
- During this time Pride Disability Services will continue to provide support over the phone or via online
- If you require food or supplies to be delivered Pride Disability Services can arrange this for you
- Pride Disability Services will need to report the positive test to the NDIS Quality and Safeguards Commission



WHAT IS CONTACT TRACING?

- Contact tracing is when you write down all the people and places you have been within during a certain time period
- The people and places from these lists are contacted by the Health Department to let them know you have been there and have returned a positive test. This means that people who have been around you may have caught the virus from you and need to be tested.
- Pride Disability Services staff will assist you to commence contact tracing.
- Pride Disability Services will maintain contact with the local Health Department if it is difficult for them to contact you.



WHAT ELSE WILL PRIDE DISABILITY SERVICES HELP ME WITH?

- Pride Disability Services will help you get further medical help should you need it
- Pride Disability Services will assist you to update your doctors and the health department each day if needed
- Pride Disability Services will work with you and provide ongoing assistance and updates
- Pride Disability Services staff will submit an Activity Observation and planning log to Client Services Manager for each support that has been delivered.
- Once you have been cleared of Coronavirus your supports can return to normal

